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fraud mitigation requires a layered approach

Fraud continues to grow at an alarming rate. And fraud losses can result in heavy consequences to your financial institution - including reputational damage.







Federal Trade Commission data shows consumers reported losing nearly \$8.8 billion to fraud, an increase of more than 30% over the previous year.1

The cost of fighting fraud is rising, with every \$1 lost to fraud now costing \$4.36 in expenses such as legal fees and recovery.2 **Digital fraud losses** are anticipated to surpass \$343 billion globally between 2023 and 2027.3

To fight back effectively, you need to adopt a robust, multi-layered defense strategy.



Know Your Consumer

- Account opening
- Identification
- Authentication
- Proofing
- Device ID
- Geolocation



Understand Intent

- **Behavior**
- Velocity
- Dormancy **Balance** history
- Transaction patterns (or lack thereof)



Identify Precursors

- Non-monetary events
- Contact info changes
- Unable to verify or authenticate
- New service registrations



Real-Time Response

- Transfers
- Bad money in, bad money out
- Multi-channel
- Service restriction

key takeaway

Today's faster payments equal a need for faster layers (and true real-time fraud prevention), so you can constantly reassess processes to identify current and emerging areas of risk.



sources

- 1. New FTC Data Show Consumers Reported Losing Nearly \$8.8 Billion to Scams, Federal Trade Commission, accessed December 2023.
- 2. Survey Finds Fraud Costs Rising for Banks, ABA Banking Journal, accessed
- 3. Fresh Fraud Trends Emerge to Exploit Your Mid-Sized and SMB Bank, NICE Actimize, accessed December 2023.

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