**New eStatement Enhancements:** 

# deliver the functionality your accountholders deserve





### are your accountholders happy with their eStatements?



Accountholders want **self-service capabilities and enrollment reminders**, so they don't have to visit a branch or call an office to enroll in eStatements.



Accountholders want **enhanced search and filter functions** to save time when searching for documents.



Accountholders want to make **bulk downloads instead of wasting time downloading statements individually**, and they want to easily share access to their statements with their contacts.

### with eStatement enhancements, accountholders get what they want



Offer self-service
eStatement enrollment
functionality through your
digital channels to provide
end-user satisfaction,
remind unenrolled users to
sign up for eStatements,
and provide live links to
streamline the process.



Include accounts, document types, and date ranges in your search and filtering experience so accountholders can find all the documents they're looking for in a single search.



Provide bulk downloading so users can access all their selected documents and statements with a single click. Empower them to share access to their eStatements with trusted contacts like accountants, bookkeepers, and tax professionals.

# enhancements to eStatements benefit you, too

- Marketing inserts: Maintain your opportunity to include marketing messages by using electronic inserts to replace traditional mailed ones.
- Flexibility and control: Offer electronic versions of any document available on your core and keep important controls like archival time (up to 18 months or five years); unenrollment process (choose whether accountholders unenroll electronically from particular document types); and document type (determine which document types you make available via eStatements).



• Cross-platform performance: Use a single eStatement solution across all your digital channels - Banno™, Banno Business™, JHA Treasury Management™, and NetTeller®.





## new eStatements features & functionality make you the hero

- Save Money for Your Institution. eStatements reduce costs for labor, printing, and postage, delivering a positive return on investment quickly.
- **Save the Planet**. eStatements are environmentally friendly, saving trees and eliminating emissions associated with <u>postal delivery</u>.
- Deliver Speed & Help Fight Fraud. eStatements can be accessed as soon as they're available, saving your accountholders time and helping them avoid potential risk from mail fraud or dumpster diving.

#### want to learn more?

Contact us to ask questions or book a demo.

For more information about Jack Henry, visit <u>jackhenry.com</u>.

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